



Date: 3rd April 2017

To,
Dear Sir/Madam,
India

Subject: Proposal for International shipping

We are Bombino Express, a part of Bombino Group of Companies, Serving Indian Industries Since more than 1994 providing logistics solutions not just services. This means effective, efficient solutions to provide quality logistics services to our clients, which allow them, control their expenses and balance the quality of logistics services.

We are one of the leading Logistics company with over two decades of an unblemished standing in the field of Exports, Courier Service (Domestic and International) connected to all the major metros in India and across the globe, with widely known as "USA specialist" having head office in the heart of Manhattan (New York City). We are the only courier company to offer delivery within 24 hrs. in NY City and selected NJ areas.

Bombino not only provide Domestic and International Courier services but also provide specialized value added services like Special facility for virtual USA address for Indian companies, International Mass Mailing, Custom clearance, Cross border ecommerce shipping, Domestic Ecommerce express, E-fulfillment services and Warehousing service having bonded ware house (CFS) at JFK. We believe to provide customized solutions to cater the clients in a better way, Our Customer focused, committed, well trained & experienced customer service staff available 24 hours to offer prompt and efficient service to customers.

We would like to take this opportunity to thank you for giving Bombino Express an opportunity to partner with your organization for your Logistics requirements. As discussed, please find our special rate proposal for your esteemed organization. Hope you would recognize a win-win proposition in our proposal and would give us an opportunity to begin a long-term association with you.

Should you have any queries please feel free to contact the undersigned.

With Best Regards,
Bombino Express Pvt. Ltd
T. 022-66400114 M. +919769950521



Date: 3rd April 2017

To,

Commercials for Shipping

Commercial Terms & Conditions:

1. Shipping charges are enclosed as Annexure -1 & 2
2. Our services:
 - a. Express Mail
 - b. Express Courier
3. Shipment are track-able in both services.

Commercial Terms & Conditions:

1. Service tax applicable on above rates as per Govt. norms.
2. Deposit required for opening an account with Bombino express is Rs.10000/-,
3. Shipment will be processed PREPAID for Duty/VAT if any, The charges will be collected from Shipper, Confirmation of correct Duty/VAT/Customs charges can take one billing period to confirm the duty, duty & taxes paid (DDP surcharge of Rs. 1650 or 5% of destination duty amount, whichever higher will be charges.)
4. Undelivered consignment 'Returned to the Origin' (RTO) will be charged as per the original freight rate. In case of return shipment from destination all the duties/custom charges has to be borne by the sellers
5. Calculation of dimensional weight are based in the IATA volumetric standards Length*Breadth*Height /5000 in centimetres Volumetric weight or actual weight whichever higher will be chargeable, weight measured by Bombino will be considered as final weight.
6. Bombino or Airline will not be responsible for damage of the shipment containing Fragile & Glass item in for which shipper needs to provide Indemnity letter (mandatory)
7. Billing cycle will be of 10 days or if Billed/unbilled crosses security deposit amount an Invoice will be generated and till we receive the payment shipment will be kept on hold. Also a user id will be provided for checking outstanding online.
8. For transit period refer rates chart, TAT is as per subject to customs clearance and working days.
9. If insurance coverage is required then 2.5% will be charged on the Invoice value of the Shipment
10. For USA No service area: Alaska, Hawaii, Puerto Rico or APO/FPO will not be sent.
11. For international shipment In Service Express our liability is limited to USD 100.00 or the invoice value whichever is lower.
12. For international shipment In Service Postal our liability is limited to USD 10.00 or the invoice value whichever is lower.

13. Carriers in USA are authorized to leave the shipment at the receiver door/Security cabin/Porch as per USA standard carriage Law unless requested for SIGNATURE Delivery with additional cost of USD 5.25.

14. For Import: You agree to pay the Customs Duty & Taxes and other incidental charges beside Freight Charges at the time of Delivery for the Import Shipment. We understand that there is no control on the exact weight specified; whatever is given will be collected. Calculations of dimensional weight are based on the IATA volumetric standards Length*Breadth*Height (subject to change without notice). Billing will be done on the higher weight of volumetric weight or actual weight.

15. If billed/unbilled Amount exceeds your security deposit amount than the shipment will automatically will get hold till the amount received.
16. India warehouse charges: For any hold shipment for more than one week than Storage charges of Rs. 10/day will be charged up to 15kg and thereafter Rs.10/kg.
17. USA & UK charges: Storage charges will be applied after one week from the date of arrival into our hub. \$10 per week per box up to 30 lbs. will be charged.
18. Airline storage charges if any will be paid by shipper at actual.
19. Shipment hold for more than 15 days, no claim will be entertained in terms of delay / loss / damage.
20. For any address correction \$18 will be charge. The address change in Postal service is not applicable.
Postal ---postal service does not allow us for address correction and neither any redirection. Consignee has to self-collect from the nearest USPS office.

21. If there are any incidental charges will be informed before the departure of the shipment.

Should you have any queries please feel free to mail our CBT Team

on for accounts cbt3@bombinoexp.com

For General Queries/Rates: cbt1@bombinoexp.com /
cbt2@bombinoexp.com; deepali@bombinoexp.com;
Leena@bombinoexp.com

With Best Regards,

Bombino Express Pvt Ltd.

T. 022-66400 000 M. +917738893157 / +919930141908 / 9769950521